

Crawley Borough Council

Overview and Scrutiny Commission

Agenda for the **Overview and Scrutiny Commission** which will be held in **Committee Rooms A & B - Town Hall**, on **Monday, 2 September 2024** at **7.00 pm**

Nightline Telephone No. 07881 500 227



Chief Executive

Membership: Councillors M L Ayling (Chair), H Hellier (Vice-Chair), O Adeniyi, I Ashraf, E Barrott, N Hilton, G S Jhans, I Khan, K Khan, R A Lanzer, D Ramsay and J Russell

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Published 22 August 2024



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<https://www.youtube.com/crawleybc>.

Please note that the comment function will be unavailable.

The order of business may change at the Chair's discretion

Part A Business (Open to the Public)

	Pages
1. Apologies for Absence	
2. Disclosures of Interest and Whipping Declarations	
In accordance with the Council's Code of Conduct, councillors are reminded that it is a requirement to declare interests where appropriate.	
Councillors must also declare if they are subject to their party group whip in relation to any items under consideration.	
3. Minutes	5 - 10
To approve as a correct record the minutes of the Overview and Scrutiny Commission held on 23 July 2024.	
4. Public Question Time	
To answer any questions or hear brief statements from the public which are relevant to the items on this agenda. The period will end after 15 minutes or later at the Chair's discretion.	
5. Crawley Homes' Tenant Satisfaction Measures Report	11 - 46
To consider report CH/207 of the Head of Crawley Homes.	
6. Crawley Homes' Annual Complaints Performance and Service Improvement Report and Statutory Complaints Handling Code	47 - 98
To consider report CH/208 of the Head of Crawley Homes.	
7. Cabinet Member Discussion with the Cabinet Member for Housing	99 - 100
Councillor Irvine has been invited to attend the Commission for a general discussion on the Housing Portfolio and their duties. A copy of the Cabinet Member's responsibilities, as set out in the Council's Constitution is attached.	

8. 2024-2025 Budget Monitoring - Quarter 1

To consider report FIN/665 of the Head of Corporate Finance.

9. Forthcoming Decision List - and Provisional List of Reports for the Commission's following Meetings

To consider any requests for [future items](#). Those highlighted items have been referred to the Commission.

OSC 30 Sept & Cabinet 2 Oct

	Item	PFD
1	Crawley Borough Local Plan 2023-2040	Y
2	Crawley Innovation Centre – Electricity Infrastructure works - UK Power Networks - Part B	
3	Tilgate Youth Centre Redevelopment - Approval of Scheme Budget and Authority to Appoint a Contractor – Part B	

Cabinet Member Discussion – Planning and Economic Development - TBC

10. Supplemental Agenda

Any urgent item(s) complying with Section 100(B) of the Local Government Act 1972.

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