Crawley Borough Council

Report to Cabinet 22 March 2017



Irrecoverable Debts 2016/2017

Report of the Head of Finance, Revenues and Benefits, FIN/410

1. Purpose

1.1 The purpose of this report is to obtain approval to write-off a debt that is considered to be irrecoverable and exceed the delegated limit of £50,000 per write-off. A summary of debts to be written-off under delegated powers is also set out in the report.

2. Recommendations

2.1 Cabinet is recommended to approve the write-off of the Business Rates debt as set out in the report (Paragraph 5).

3. Reasons for the Recommendations

3.1 The Council's Constitution necessitates amounts exceeding £50,000 requiring write-off to be approved by the Cabinet.

4. Background

- 4.1 During the financial year 2016/2017, the Council is due to collect around £300 million in business rates, council tax, rents and other charges for services provided. There is a set period of time, according to the type of debt, in which the debt should be paid to the Council. If payment is not received within this period, debt recovery action is started, appropriate to the type of debt
- 4.2 At all stages of debt collection the Council seeks to enter into a dialogue with the debtor and provide advice (for example on housing benefit) and where to obtain external debt advice. Disappointingly, many debtors fail to respond to correspondence. This is true of all types of debt from both individuals and businesses. Personal visits may be undertaken in some cases.
- 4.3 Despite robust procedures being taken, some debts remain unpaid and prove to be irrecoverable. Reasons for this include bankruptcy, being unable to trace the debtor despite the use of tracing agents, death of a debtor where there is no estate, or uneconomic to collect for small balances.
- 4.4 Under the current scheme of delegation within the Council's Constitution, the Leader of the Council is delegated with the function of approving the writing-off of irrecoverable debts up to £50,000 and the Head of Finance, Revenues and Benefits is delegated with the function of writing off debts not exceeding £2,500. All other debts require write-off approval by the Cabinet.
- 4.5 In accordance with the Council's Financial Procedure rules, Legal constraints and Audit Commission guidelines, Councils are required to regularly review any

outstanding debts and write off irrecoverable balances. The Council has been encouraged to avoid keeping debts 'on the books' without a realistic prospect of recovery.

5. Debt requiring approval for write-off

5.1 The debtor with arrears in excess of £50,000 requiring write-off, totalling £78,289.36 is shown in the following table. This debt is in respect of unpaid Business Rates:-

| Name & Address | Reason | Total £ |
|--|----------------------|------------|
| Make it Fashion Ltd 76/77 County Mall | Company Dissolved | 78,289.36 |
| | | 78.289.36 |

- 5.2 The company in the table above has ceased trading and it is extremely unlikely that any significant proceeds will be recovered. The outstanding debts have been fully investigated and legal advice has been sought but due to the circumstances they are considered irrecoverable. Any monies received for debts that have been authorised for write-off are written back onto the debtor's accounts.
- 5.3 The business rates retention scheme was introduced in April 2013. Under the scheme local authorities receive a share of any growth in business rates, but equally have to share the burden if business rates fall. For 2016/17, the Council is showing that business rates for the year are slightly higher than the baseline set by the government. As such, the Council is due to pay a levy on the rates retained above the baseline. Any reductions in business rates from write-offs would reduce the retained rates, but also reduce the levy payable. The net impact is a cost to the General fund of 20% of all write-offs.

6. Other Debts Written-Off Under Delegated Powers

6.1 The Council's Constitution allows the Leader and the Head of Finance, Revenues and Benefits to write-off debts up to the value of £50,000 and £2,500 respectively. The following table provides the Cabinet with a summary of other debts that have been written off under delegated powers during the financial year 2016/2017, sums had been set aside within the council's financial accounts to allow for bad debts:-

| | Debt up to | Debt £2,501 to | Total |
|-----------------------|------------|----------------|------------|
| | £2,500 | £50,000 | £ |
| | | | |
| Rent Deposits | 74,775.14 | | 74,775.14 |
| General Debts | 5,580.09 | 17,789.54 | 23,369.63 |
| Housing Rents | 48,741.45 | 25,166.73 | 73,908.18 |
| Garages | 66,080.15 | | 66,080.15 |
| Hostels | 2,845.33 | | 2,845.33 |
| Bed & Breakfast | 130,825.11 | 34,536.59 | 165,361.70 |
| Overpaid Benefit | 42,491.25 | 43,287.73 | 85,778.98 |
| Council Tax | 166,994.91 | | 166,994.91 |
| Business Rates | 13,087.72 | 299,259.09 | 312,346.81 |
| Commercial Properties | | 26,631.29 | 26,631.29 |
| TOTAL | 551,421.15 | 446,670.97 | 998,092.12 |

6.2 In 2010 an amount of £35,000 in respect of lease rent arrears was written off. This year when the property was sold we received £30,000 as the Council had registered a charge against the property.

7. Information & Analysis Supporting Recommendation

- 7.1 The action taken on each debt will depend on the nature of the debt and the debtor as set out in the Council's Corporate Debt policy. However, no debt is written off without good reason and all write-offs are subject to potential audit to ensure adherence to Council processes.
- 7.2 While every effort is made to maximise income, some irrecoverable debts will occur. The amounts to be written off are within the expected range for non recoverable debts and are within the budgeted provision.

8. Implications

8.1 Sufficient provision has been made within the Council's accounts to cover the cost of the write-offs detailed in the report and therefore writing off these debts will not affect the Council's financial position. There are no legal implications arising from this report.

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